

Colorado State HOA Office: expect education not action

Colorado has had a State HOA Office for years. Most HOA home owners are unaware of its' existence and what purpose it serves. If you want to learn about this government Office and the services it provides [go to their web site.](#)

Note, this Office serves as an informational portal for HOA information and law and does a good job at it. It is not involved in problem resolution or providing advice on dispute resolution. It provides a web site for home owners to file concerns and complaints, classifies them and reports on such complaints in their yearly report. **No action is taken on any complaint!** The Office also administers the HOA registration process that includes collecting registration fees. In summary, the Office is administrative and doesn't get involved in writing any HOA policy or conflict resolution.

A positive accomplishment of this Office was to complete a [study on HOA dispute resolution in 2013](#). In brief it had a recommendation to implement an out of court dispute resolution process for HOA home owner complaints. We have requested for years our legislators respond to this study but they have ignored our requests.

We advocate this Office be empowered to administer an HOA home owner [out of court binding dispute resolution process](#): not mediation that adds time, cost and process to dispute resolution without guarantee of solution or enforceable agreements sending home owners subsequently to court wasting their time and money. We stress what is needed is a binding dispute resolution process that is accessible and affordable and

final in resolving complaints. [This would not cost the taxpayers, home owners, or HOAs one cent to implement and save these parties money by avoiding court cases.](#) Note, mediation has been available to home owners for decades and has been mostly unsuccessful exemplified by this Office receiving thousands of home owner complaints since it's' inception.